

Advertising Terms & Conditions

Neo Jazz Radio

Advertising & Sponsorship Terms and Conditions

1. Agreement

These Terms & Conditions govern all advertising, sponsorship, promotional, and marketing services provided by Neo Jazz Radio (“Company”). Submission of payment constitutes agreement to these terms.

2. Payment Terms

- All advertising and sponsorship fees must be paid in full prior to campaign launch unless otherwise agreed in writing.
- Reserved placements are not confirmed until payment is received.
- Late payments may result in delayed scheduling.

3. No Refund Policy

Due to reserved airtime, digital placement commitments, and production preparation, all payments are non-refundable once a campaign is scheduled.

This includes, but is not limited to:

- On-air commercial placements
- Host-read endorsements
- Show sponsorships
- Website banner advertising
- Event sponsorships
- Social media promotions
- Music and podcast promotion packages

4. Rescheduling

If an advertiser requests a scheduling change, Neo Jazz Radio may allow rescheduling within the original campaign period, subject to availability. Preferred dates and times are not guaranteed.

Advertising Cancellation & Rescheduling Policy

At Neo Jazz Radio, we value our partnerships and work intentionally to plan, schedule, and produce each campaign with care. To ensure premium placement and reserved airtime, all advertising purchases are final and non-refundable once confirmed. If you need to adjust your scheduled air date, please submit your request in writing at least 7 business days prior to your scheduled run. We will gladly make every reasonable effort to accommodate one reschedule based on availability. Rescheduled placements must be used within the original campaign term unless otherwise approved. Failure to provide advertising materials by the agreed deadline does not qualify for refund or cancellation. We value our partnerships and will always work with you to support a successful campaign. By submitting payment, you acknowledge and agree to these terms.

5. Creative & Production

- Advertisers are responsible for providing approved creative materials by agreed deadlines.
- Production services (voiceover, editing, scripting, etc.) begin upon confirmation and are non-refundable once initiated.
- Neo Jazz Radio reserves the right to refuse content that is inappropriate, misleading, or inconsistent with brand standards.

6. Content Responsibility

Advertisers assume full responsibility for the accuracy, legality, and claims made in their advertisements. Neo Jazz Radio is not liable for claims arising from advertiser content.

7. Performance & Results

While Neo Jazz Radio delivers agreed-upon placements and promotion, specific business results (sales, leads, downloads, etc.) are not guaranteed.

8. Force Majeure

Neo Jazz Radio is not liable for delays or interruptions caused by circumstances beyond its control. Reasonable efforts will be made to fulfill or reschedule placements when possible.

9. Limitation of Liability

Neo Jazz Radio's liability shall not exceed the total amount paid for the specific advertising campaign in question.

10. Governing Law

This agreement shall be governed by the laws of the state in which Neo Jazz Radio operates.

By submitting payment, the advertiser acknowledges and agrees to these Terms & Conditions.